

Core Competencies

The strategic advantages of
our business





Core Competencies

Quality of Work

Maintains high standards despite pressing deadlines, competitive and economic pressures; regularly produces accurate, thorough, professional work. Delivering results better faster quicker than the competition.

Reliability

One owner, so decisions can be made quickly to allow better customer service and more focused business decisions. Decisions are made in-house; friendly and knowledgeable staff customers can count on; committed to doing the best job possible for customers; keeps commitments.

Customer Service

Listens and responds effectively to customer questions and feedback; resolves customer problems to the customer's satisfaction; respects all customers; follows up to evaluate customer satisfaction; measures customer satisfaction effectively; commits to exceeding customer expectations.

Problem Solving

Gather information before making decision; conduct a comprehensive discovery; weighs alternatives against objectives and arrives at reasonable decisions; adapts well to changing priorities, deadlines and directions; works to eliminate all processes which do not add value; analyzes current procedures for possible improvement.

Flexibility

Adapts and offer customers the choice, convenience and price benefits; Understand customer needs and attract new customers most efficiently. Listens to customer needs.

Organization

Able to manage multiple projects; able to determine project urgency in a practical way; uses the goal to guide actions; creates detailed action plans; organizes and schedules people and tasks effectively. Great focus and attention to detail.

Innovation

Able to challenge conventional practices; adapts established methods for new uses; pursues ongoing system improvements; creates novel solutions to problems; evaluates new technology as potential solutions to existing problems.

Value & Support

TAG Global Systems values and supports its customers and its employees; TAG employees are the biggest influence to our customers and the most valuable asset to the company.

Ethics

TAG Global Systems adheres to the highest ethical standards to the communities its serves, customers, and employees.

Quality Control

Establishes high standards and measures; tests new methods thoroughly; considers excellence a fundamental priority. Price, Quality, Service